

Bulletin 06/2015-Issued 16th June, 2015

Technical Bulletin Reference: TTM 01-E End of Life notification

This notification is to inform you that Tekron intends to change the status of the TTM 01-E to “End of Life”, and to allow you sufficient notice to update records and make final purchases before the product is withdrawn from the market.

The TTM 01-E was first released in June 2009 and was the first Tekron Clock supporting configuration and real-time monitoring via Ethernet, as well as support for what was an emerging standard at the time, IEEE1588v2 (PTP).

As technology has progressed rapidly over the past decade, the requirement for more enhanced security, real-time status information, as well as other hardware features has driven the need for a new upgraded product to supersede the TTM 01-E to facilitate these requirements.

The “TTM 01-G” was released in October 2014 and includes new features to facilitate the requirements of the evolving market and in most applications is a drop-in replacement for the TTM 01-E. Refer to www.tekron.com to obtain more product information and specifications.

As a consumer of the TTM 01-E, we would like to thank you for supporting Tekron by using our products, and would like to extend the invitation to talk with your Tekron account manager or Tekron’s Regional Partner, to discuss the TTM 01-G or establish the best replacement option for your application.

To enable a smooth transition from the TTM 01-E to a new Tekron solution, the TTM 01-E will continue to be commercially available until the Last Time Buy (LTB) date of the 11th of December 2015. Orders received up to and including this date may take up to 12 weeks to fill, with the last dispatch date being 4th of March 2016.

Following the 11th of December 2015; the TTM 01-E will no longer be supported with the following exceptions:

- Units covered under a Service Agreement contract with Tekron will continue to be supported until the expiry date of the contract.
- Units covered by our Warranty will be evaluated on a case by case basis, and will be remedied under the terms of our warranty agreement applicable to the device at the time of purchase.

Dates to Remember:

Last time buy: 11th of December 2015

Last dispatch: 4th of March 2016

If you are unsure or need further assistance, contact your Tekron Account Manager direct, or the Tekron support team via email: support@tekron.com